

From: Ashley Parker [mailto:ashley.parker@dlgrd.wa.gov.au]
Sent: Friday, 7 November 2008 2:54 PM
To: enquiries@tuckpointing.com.au
Subject: Testimonial - Ashley and Deanna

After having the boys from Federation Tuck Pointing remove an internal exposed brick arch and also an old wall air-conditioner in an adjacent wall to create a new north facing window using glass bricks, I would like to thank the company for its wonderful service. Federation Tuck Pointing does much more than pointing and re-pointing.

Particular mention must be made of Nigel Graham, John Kerry and Charlie Parker for their attention to detail and meticulous care during the work; it is a credit to their professional and conscientious work ethic. The boys would arrive on time each morning and took extra care to protect our newly laid coloured concrete flooring.

I would also like to offer Nigel high praise for his rendering and plastering skills, and his willingness to return to the property to address any minor issues. His skill and expertise has resulted in lovely clean fresh walls where there were once dark exposed bricks. Deanna and I are exceptionally pleased with the transformation it has made to our living and dining area.

I must also complement John Lowes and Alex for their professional service and helpful assistance throughout the design and costing process. It was wonderful that they were able to schedule our job at very short notice in time for us to move in to our renovated house.

Please accept our highest compliments for your quality workmanship. The finished job has resulted in a house that is transformed from an archetypal 70s house complete with arches and exposed brick, to a modern clean and visually appealing home. I am happy to commend Federation Tuck Pointing to anyone seeking skilled, dedicated and reliable trades' people.

Thank you to everybody at Federation Tuck Pointing.

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